

Learning and Assessment:

Language, Literacy and Numeracy for Students 9-1016:

Overview:

Quality Hospitality International recognises that reading, writing, listening, speaking and understanding mathematical and English written concepts and processes are integral skills required for work and are therefore an important component of training. As all students are individuals with different life experiences, literacy and numeracy skills vary.

Students undertaking a qualification:

As part of the enrolment process, students will need to complete a language, literacy and numeracy (LLN) exercise which will be used to assess their LLN ability.

Students undertaking an online course:

As part of the enrolment process, you will be required to complete our QHI enrolment form if you have any difficulty completing this form you should contact us to request language, literacy and numeracy (LLN) assistance.

Help for students with LLN issues:

We encourage students with Language Literacy or Numeracy concerns to undertake training. A range of support services can be provided for the student upon request and some students may be referred on for special help as required.

If you have a Language Literacy or Numeracy concern that is affecting your training program, we encourage you to raise the matter directly with QHI.

Refer to our [Contact Us](#) details on our website for assistance.

Policy Authorisation:

Responsibility: C.E.O. Ross Gregory

Signature:

Confirmation Date:

Version Date:

Links:



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