

Managing Workplace Diversity:

Policy:

Quality Hospitality International is committed to:

- the development and implementation of Workplace Diversity principles and programs which ensure fair and equitable learning and assessment strategies for course participants and employment practices and conditions of service for all employees and potential employees, regardless of their personal characteristics;
- learning and assessment strategies for course participants and employment practices which do not discriminate against individuals on the basis of age, breastfeeding, disability, family responsibilities, gender, industrial activity, irrelevant criminal record, irrelevant medical record, lawful sexual activity, marital status, parental status, political activity, political belief or affiliation, pregnancy, race, religious activity, religious belief or affiliation, and sexual orientation or by association with a person who has, or is believed to have, any of the listed attributes;
- providing every course participant and employee with fair, flexible and safe learning and working environments including an environment free from harassment and discrimination and;
- the provision of an effective grievance procedure to address incidents of harassment and discrimination.

QHI collects and analyses, stakeholder and client feedback and satisfaction data on the services we provide, information collected in relation to Diversity related issues is used in the review of policies and procedures.